

Furniture Delivery Team Lead | FTL | \$60,000/yr + Bonuses

About FTL

FTL is a professional furniture delivery and logistics company seeking experienced delivery specialists to join our team. As the primary representative of our company in the field, our delivery specialists ensure exceptional customer service while managing the complete delivery process.

Position Overview

As a Furniture Delivery Team Lead, you'll be responsible for overseeing the entire delivery process from loading to installation. This role requires technical proficiency with our inventory systems, strong leadership skills to manage delivery helpers, and accountability for successful completion of each delivery.

Key Responsibilities

- Manage and mentor delivery helpers on your team
- Operate our digital inventory system for accurate tracking and documentation
- Expertly load, secure, and blanket-wrap furniture to prevent damage
- Plan efficient delivery routes to maximize productivity
- Deliver and professionally install furniture at customer locations
- Communicate effectively with customers throughout the delivery process
- Maintain delivery vehicles in excellent condition
- Ensure all safety protocols and company procedures are strictly followed
- Take responsibility for the overall success of each delivery

Qualifications

- Must be at least 21 years of age
- Valid driver's license with clean driving record
- Ability to lift and carry 150 lbs
- Willingness to travel out of state as needed

- Excellent customer service and communication skills
- Previous experience in furniture delivery or related field strongly preferred
- Strong leadership abilities and attention to detail
- Basic computer skills for inventory management system
- Problem-solving skills to handle unexpected situations

Compensation and Benefits

- \$60,000 annual base salary
- 90-day probationary period for all new hires, after which the following benefits begin:
 - \$1,000 monthly performance bonus (paid quarterly) contingent upon:
 - Maintaining excellent customer satisfaction ratings
 - No avoidable damage to company property or customer items
 - Meeting efficiency and delivery timeline targets
- Flexible scheduling
- Team-oriented work environment
- Growth opportunities within the company

How to Apply

Visit our website at www.ftlus.com to complete an application or apply in person at our Wooster location: 116 N Bauer Rd, Wooster, OH 44691.

For additional information, contact us at 307-922-6745 or email pete@filus.com.

FTL is an equal opportunity employer.